

Sign Up and Getting Started for Patients

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Use the step by step instructions below to get started with your Pandemic Tools. Anonymous online contact tracing, status verification, risk locator, and proximity warnings is offered.

Create Your Account

- Visit publicpandemictools.com and click Sign Up. The link will be on the main menu bar.
- Select the Region where you are located.
- Select your Time Zone. Dates and times are adjusted while you are logged in.
- Type your Password. Type your password again in the Confirm box.
- Note: We do not have access to your password. If it's forgotten, you will have to reset and change it.
- Under Sign Up As, select Patient.
- Read and accept the Terms of Use and click Continue.
- Check your email address for the verification link. Type the verification code included in the email into the Verify web page. Your account is now created.

Configure for Free Use

- **Testing Providers.** After verifying your email, the Profile page is displayed. Select your testing provider.
- If you have a PIN from your testing provider:
 - Click My Testing Providers at the top of the Profile page.

- Press Select My Testing Provider
- Select the Region where your testing provider is located.
- When the page reloads, select your Testing Provider, enter your PIN, and Save.
- Scroll to the top of the Profile page and click Update My Profile.
- Press Update My Profile.
- **Guidance and Resources.** Select your interest in guidance resources for each topic. If you're not interested, relevant links will not display with test results.
- **Privacy Preferences.** Select your privacy options. Note that if you have already given permissions in your testing provider agreement, the selections will have no effect.
- **Contact Info.** Scroll down and enter your cell phone number to be used for proximity warnings, if any.
- **More info.** Additional personal info is optional but city, postal code, and county may improve some features.
- **Support PIN.** Type a support PIN customer service can use to verify your identity.
- **Save**
- **Pandemic Settings (Optional).** Select Settings from the main menu bar.
- The defaults are bias toward ensuring individual safety over pandemic suppression. Default settings are always used for features that effect others. Make the selections you find most helpful.
- Make your selections and Save.
- Test results and vaccinations from your testing provider are now available. Select Tests or Vaccinations on the main menu bar to view or self-report. Note: Online contact tracing is subject to a small fee for self-reported test results.
- **Survey.** Help discover better treatments and a cure. Select Survey on the main menu bar.

Configure for Extended Tools

Extended Tools Subscription (ETS) enables online contact tracing for self-reported test results and adds SMS to the notification methods used for contact tracing. Add anonymous contact tracing to your home test kit.

- Select Profile from the main menu bar.
- Select Extended Tools Subscription.
- Press Subscribe.
- Read and Accept the Subscription Agreement.
- Select a payment option and complete the dialog.

When done, you will be transferred to your Profile. Refresh the page to update subscription status. Processing usually completes within a few moments.

Check the Publications section of the About page at publicpandemictools.com for future updates to this document.

Webmaster
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